

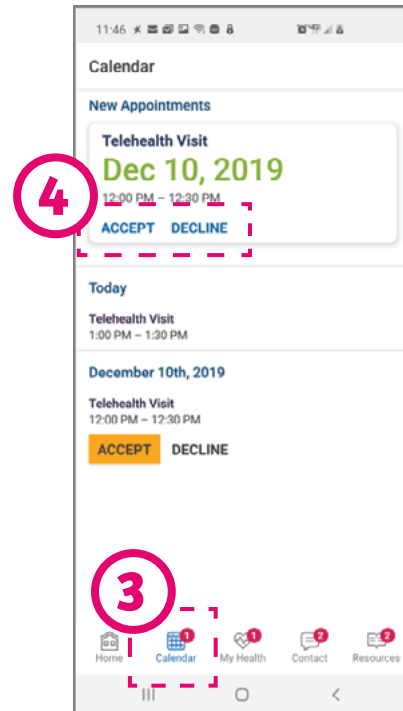
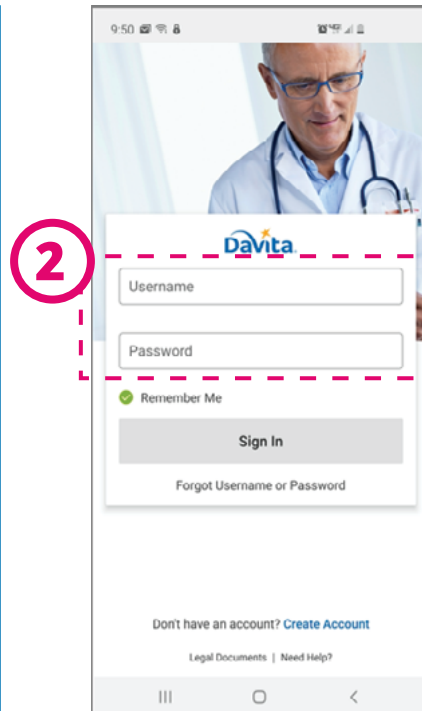
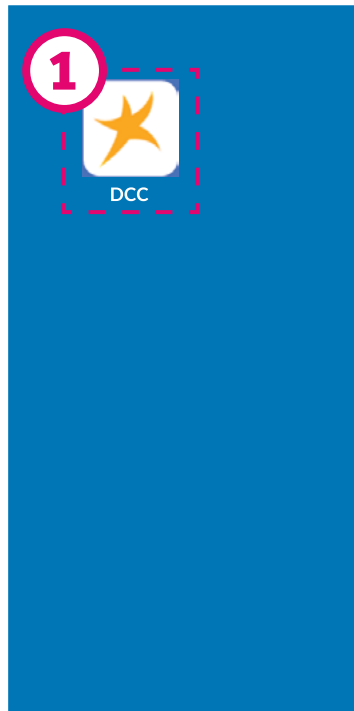
# Accept or Decline a Telehealth Appointment Request

Follow the instructions below to accept or decline a request for a telehealth appointment in the DaVita Care Connect™ (DCC) mobile app.

Note: Your device may appear different based on the brand used (Android vs. iPhone).

## ACCEPT/DECLINE TELEHEALTH APPOINTMENT REQUESTS

- **Step 1:** Tap to open the DaVita Care Connect™ app.
- **Step 2:** Log in to DCC.
- **Step 3:** Tap Calendar to view appointments.
- **Step 4:** Tap Accept or Decline.



Need help using the app? Have questions?

**Call: 1-833-803-5542**



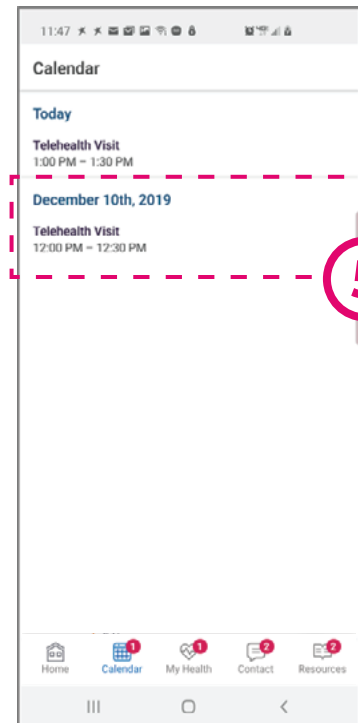
## CARE PARTNER INSTRUCTIONS

# Accept or Decline a Telehealth Appointment Request

### ACCEPT/DECLINE TELEHEALTH APPOINTMENT REQUESTS, CONTINUED

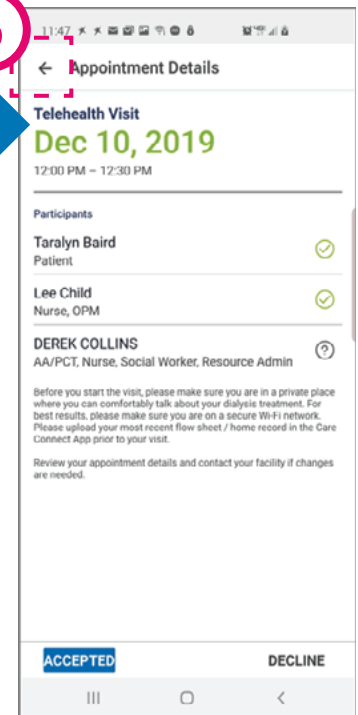
- **Step 5:** Tap the appointment to view the details.

DaVita  
Care Connect™



- **Step 6:** Tap the back arrow to close the appointment details.

6  
iPhone Users:  
the back arrow  
is "< Back"



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